Introduction to Online Marketing

Adriel Michaud Top Draw Inc.

topdraw.com/presentations



- Overview of several online marketing channels/tech
 - Organic SEO
 - Local SEO
 - Paid Online Advertising
 - Marketing Automation
- Tips that you can use now
- A taste of how far these channels go



Business-focused *and* results-driven online agency.

- Experience: 22yrs, 19 in Internet Marketing
- Experts: 25 Internet Marketing Professionals
- One stop digital marketing partner
 - Build Websites + Online Marketing



Online Marketing Goal Framework

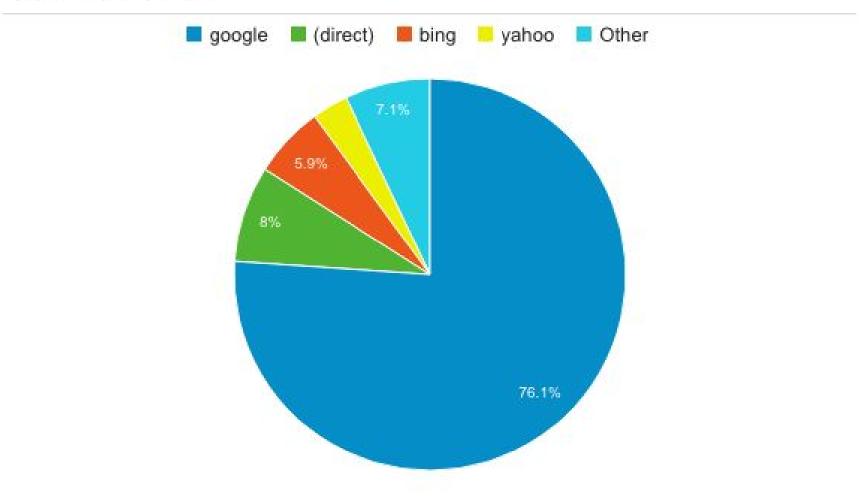
- Goal: Customer Acquisition
- Goal: Reduce Costs
- Goal: Customer Satisfaction

Lead Acquisition: Measure Cost Per Acquisition (CPA)



Regular Old SEO

Why So Much Google Stuff?



Typical Monthly Traffic

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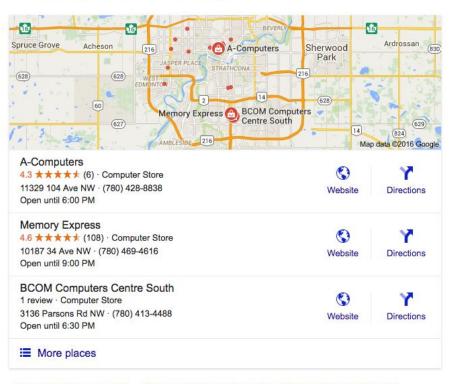
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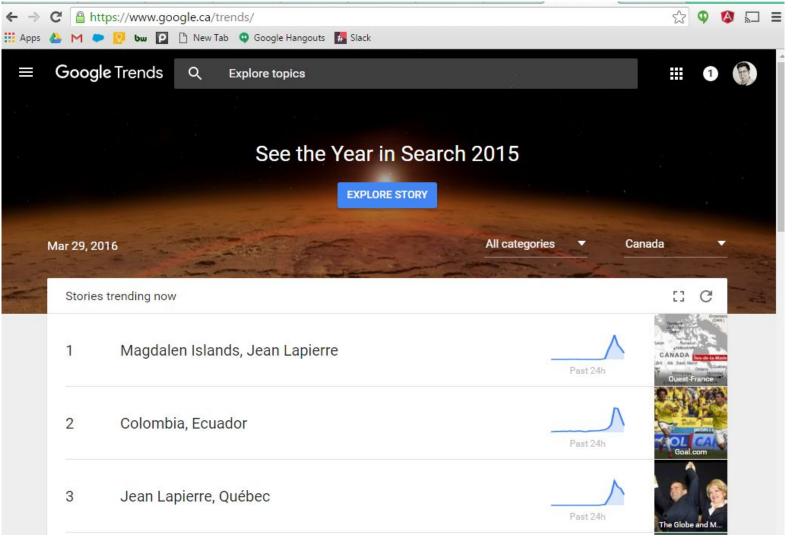
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How does your customer search for what you do?







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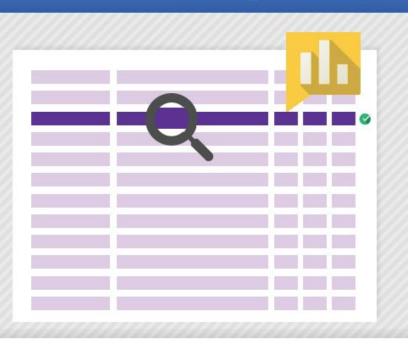
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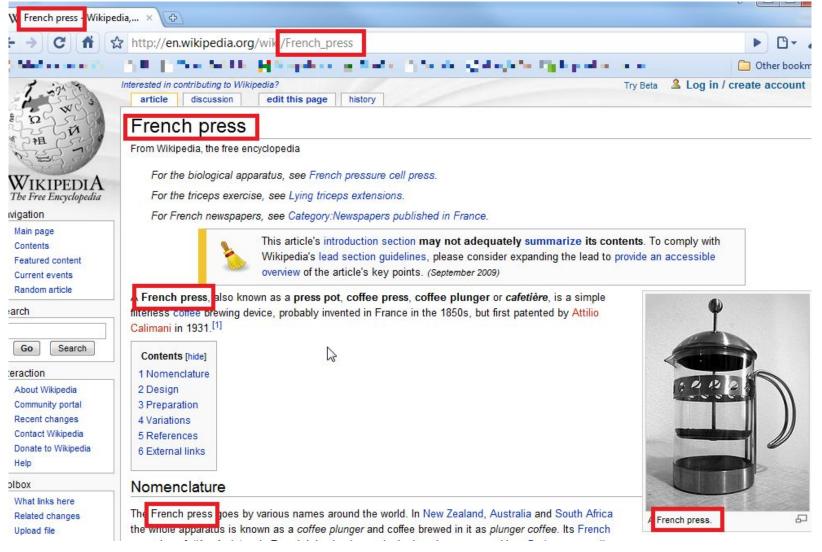


Ad group ideas Keyword ideas			
Search terms	Avg. monthly searches ?	Competition ?	Suggested bid
kung fu schools	L <u>~</u> 10	-	-

1 - 1

Keyword (by relevance)	Avg. monthly searches	Competition ?	Suggested bid
martial arts	-	a.	-
wing chun	<u> ~</u> 110	Low	-
kung fu school	L <u>~</u> 10	Medium	CA\$2.97
kung fu movies	<u> ~</u> 30	Low	CA\$0.28
kung fù	-	2	2
shaolin kung fu	<u> ~</u> 20	Low	ā.
shaolin monks	<u> ~</u> 30	Low	-





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- DIY, in-house or agency?
- How competitive are the phrases?

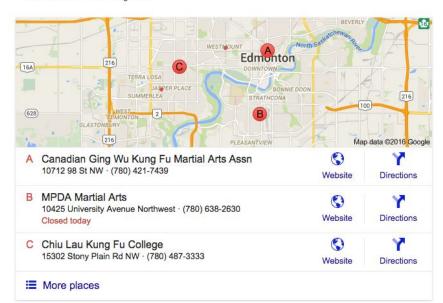


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www.chiulau.com/ -

A positive class environment with opportunities to learn and grow. ... Chiu Lau Kung Fu College is a martial arts school with over 45 years of experience. ... CHIU LAU KUNG FU COLLEGE | Room 201, 15302 Stony Plain Road | Edmonton, ...

grasshopper kung fu club | wing chun & shaolin kung fu grasshopperkungfuclub.com/ -

grasshopper kung fu club Logo · Home ... NEW CLASSES STARTING IN APRIL @ Laurier Heights School ... Wing Chun Kung Fu and Shaolin Kung Fu.

Alberta Shaolin Kung Fu Academy - Facebook

www.facebook.com > Places > Edmonton, Alberta > Martial Arts • *** * Rating: 5 - 31 votes Alberta Shaolin Kung Fu Academy, Edmonton, AB. 597 likes - 37 talking about this - 760 were here. Local Business.







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Ging Wu Kung Fu Martial Arts Association

www.gingwu.com/ -

Canadian Ging Wu Kung Fu Martial Art Association is a not-for-profit organization that promotes the Chinese Martial Arts in the City of Edmonton, Alberta, Canada. ... and we offer training in traditional kung fu styles of Chin Woo and Hung Gar, ...

Past Events of 2005 - Ging Wu Kung Fu Martial Arts Association

www.gingwu.com/past2005.shtml -

Sept 9, 2005 - Lee's Association, 6-8 Lions & Kung Fu Demo - Edmonton, AB. Sun. ... June 11, 2005 Victory High School - Kung Fu Edmonton, AB. May 21, 2005

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www.abkungfu.ca/ +

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Martial Arts Dojo & Self Defense class in Edmonton, Alberta, Canada dojos.ca/AB/Edmonton/ +

View List of Martial Arts Schools & Dojo in Edmonton, Canada. Find Tae Kwon Do, Kick Boxing, Karate, Muay Thai, Mixed Martial Arts (MMA), Brazilian Jiu-jitsu & Kung Fu near Edmonton. ... Canadian Ging Wu Kung Fu Martial Arts Assn.

Martial Arts - Connect2Edmonton

www.connect2edmonton.ca > Connect2Edmonton > C2E Features > Ask Ed + Aug 1, 2007 - 19 posts - 14 authors

I'm looking to get into the martial arts scene in Edmonton. ... Wu Shu, sword, white crane, kung fu, etc. ... I have trained in many different martial arts around the City, and I am currently training at Alberta School of Kung Fu.

Martial Arts Lessons & Schools in Edmonton AB | YellowPages.ca™ www.yellowpages.ca > Canada > Alberta > Edmonton -

48 result(s) of 90 found for Martial Arts Lessons & Schools (Edmonton AB): ... Canadian Ging Wu Kung Fu Martial Arts Assn - Martial Arts Lessons & Schools - ...

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Bruce Lee Foundation - bruceleefoundation.org

UMSF The Ultimate Self Defence: Home Page

www.combat4u.com/ -

Edmonton Mixed Martial Arts, MMA, Alberta, AB, Canada. Universal Martial Sciences ... Jeet Kune Do -, Filipino Martial Arts -, MDT Combat Training Unlimited ... UMSF news - Murphy Combat Grappling - UMSF: Instructor Certification - Seminars

Edmonton Martial Arts Instruction - Discover Edmonton

www.discoveredmonton.com > Edmonton > Business Index -

BSM Martial Arts Academy is the leader in Western Canada for practical self defence. A legitamate facility in Alberta certified to teach Bruce Lee's Jeet Kune Do ...

Bruce Lees Jeet Kune Do/Filipino Martial Arts in Edmonton ,A...

www.kijiji.ca > ... > community > classes, lessons in Edmonton -May 15, 2016 - universal martial sciences federation of edmonton alberta the ultimate in self defense and martial arts development group classes/private ...

Jeet Kune Do | Kijiji: Free Classifieds in Edmonton. Find a job,...

www.kijiji.ca > Alberta > Edmonton Area > Edmonton -

Find Jeet Kune Do in Canada | Visit Kijiji Classifieds to buy, sell, or trade almost anything! Used cars, pets, jobs, services, electronics, homes, boats for sale and ...

Best Jeet kune do in Edmonton, AB - Yelp

www.yelp.ca/search?find_desc=Jeet+Kune+Do&find...Edmonton%2C...
Reviews on Jeet kune do in Edmonton, AB - Krav Maga Solution, Eye of the Storm Budokai.

23 Bricks JKD - Facebook

www.facebook.com > Places > Edmonton, Alberta > Martial Arts → ★★★★ Rating: 5 - 5 votes 23 Bricks JKD, Edmonton, Alberta. 48 likes. Teaching Bruce Lees original method of combat.



Keyword Research Tools: Moz

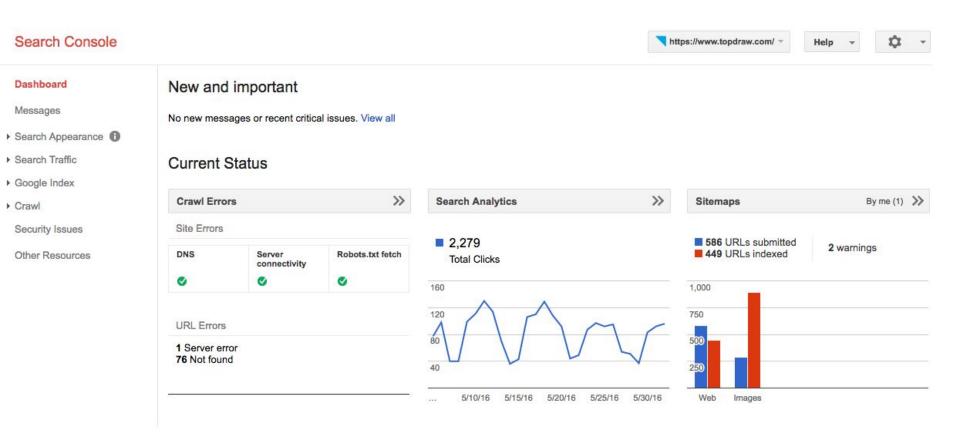
brad murphy

jeet kune do edmonton			Canada - Engli	ih 👻	Q	
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	calgary jeet kune do	11-50	2	Edmonton Martial Ar		45
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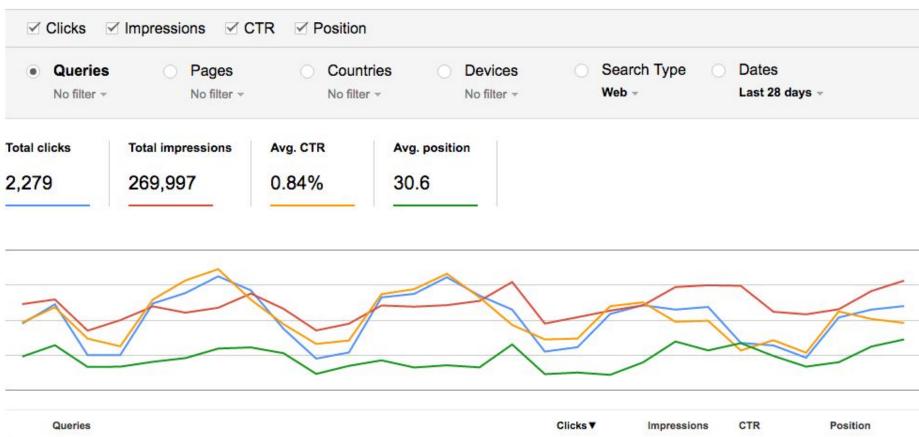
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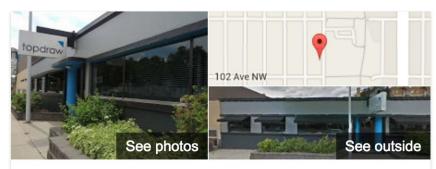
www.facebook.com > Places > Edmonton, Alberta > Advertising Agency 💌

★★★★★ Rating: 5 - 2 votes

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4.6 ★★★★ 11 Google reviews Internet Marketing Service

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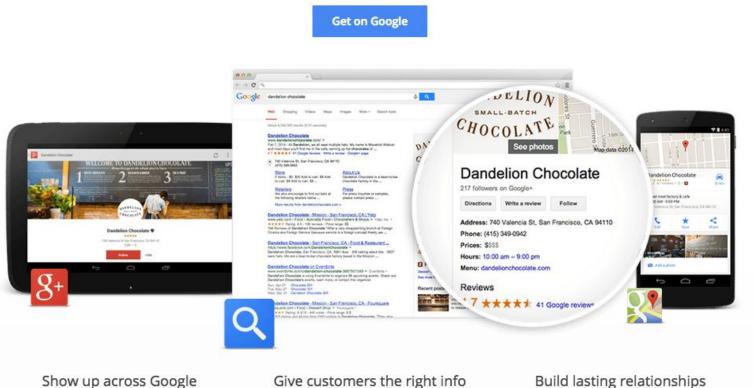
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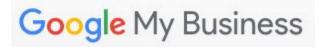


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- Claim your location (phone call or postcard to verify)
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- Add business hours.



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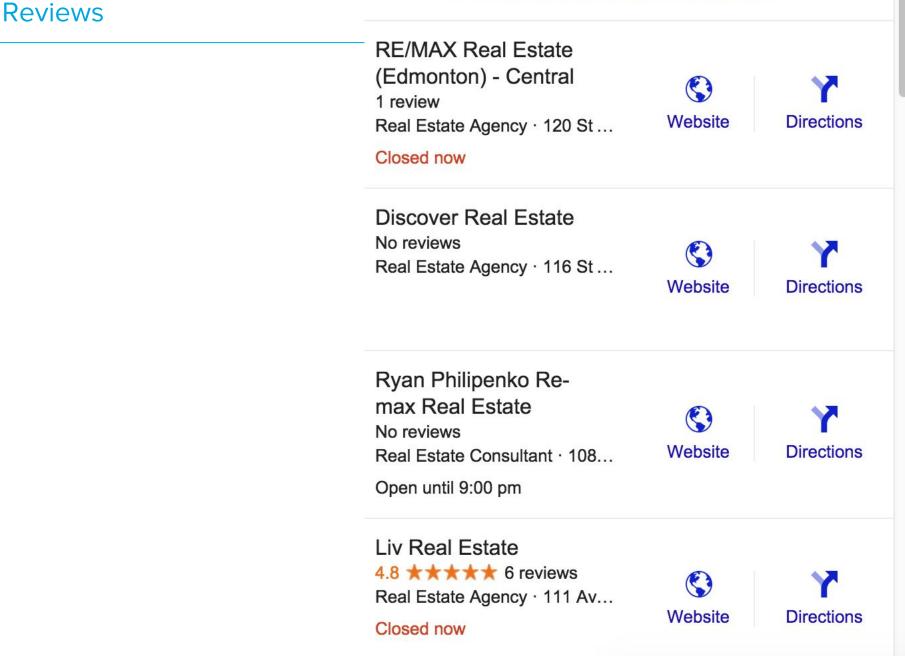


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Back to web results for realtors in edmonton



Google reviews



Leo n

2 years ago

 $\star \star \star \star \star$ Tracey Roos is a old crazy biopolar scamer, dont make any buisiness with her



Liv Real Estate

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Sort by: Most helpful -

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Anita Wagner Godwaldt

4 months ago

★★★★★ Sheldon's knowledge about the local real estate market is unparalleled and his service is exceptional! This was the second time selling our property with Sheldon and it was the same great, professional experience. We would recommend Sheldon ... More



Michele Joly a year ago

★★★★★ The LIV Real Estate site is user friendly, current and informative. It is my first choice when looking at properties. The listings themselves have amazing photos and descriptions. I would highly recommend the LIV site and the LIV realtors ... More



Sean Ivens

a year ago

★★★★★ As a return customer, I have recently worked with Liv Real Estate to purchase some commercial property in the Edmonton area. I love their common-sense approach and ability to just know their clients needs. Choosing the "right" property is ... More



gabriela siade

2 years ago

★★★★★ My husband and I really loved to work with Liv Real Estate, specially with Beverley Hasinoff. She was so candid, looking out for what we wanted, diligent and so helpful in helping us understand all the process as first homeowners. They ... More

Naresh Jha

a year ago

★★★★★ Have worked with Sheldon & Sara team for over 7 years. They are a great team to work with. They are are very thorough, insightful and professional in everything they do. They get all my business as I am impressed with their service, both ... More



Gordon McCallum

2 years ago

★★★★★ Great group of people who are truly professional, very knowledgeable about real estate in Edmonton with very high service and ethical standards. Our clients are always well taken care of when we refer them to Liv.

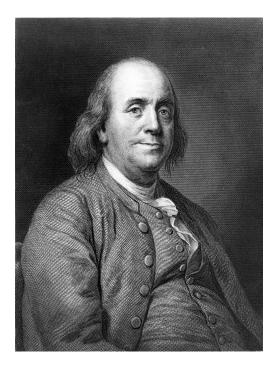


- Create a rigorous after-sales process that generates reviews and testimonials.
- Use marketing automation if your volume is high.





Google My Business - Getting Reviews



The **Ben Franklin effect** is a proposed psychological phenomenon: A person who has *done* or completed a favor for someone is more likely to do another favor for that person than they would be if they had received a favor from that person. Similarly, one who harms another is more willing to harm them again than the victim is to retaliate.^[1]



AdWords



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real estate agents edmonton	L <u>~</u> 50	Medium	CA\$3.06
edmonton real estate agent	L~ 20	Medium	3 <u>74</u> 0



AdWords

Search terms	Avg. monthly searches ?	Competition ?	Suggested bid	
mortgage brokers edmonton	L~ 110	High	CA\$15.01	
	St	now rows: 30 🔻	1 - 1 of 1 keywords	ļ
Keyword (by relevance)	Avg. monthly searches ?	Competition ?	Suggested bid	
mortgage broker edmonton	Li 260	High	CA\$13.51	
mortgage broker	L <u>~</u> 140	High	CA\$8.27	
edmonton mortgage brokers	90	High	CA\$17.89	
insurance brokers edmonton	L <u>~</u> 210	High	CA\$16.45	
mortgage brokers	L~ 40	High	CA\$12.38	
edmonton mortgage broker	L <u>~</u> 40	High	CA\$17.27	
insurance broker edmonton	L~ 90	High	CA\$13.69	
mortgage rates edmonton	L <u>~</u> 140	High	CA\$8.87	
mortgage brokers in edmonton	L~ 10	High	CA\$16.06	



AdWords

Search terms	Avg. monthly searches	Competition ?	Suggested bid
injury lawyer	<u>20</u>	High	CA\$40.50

Search terms	Avg. monthly searches ?	Competition ?	Suggested bid
web designers	<u>10</u>	High	CA\$45.43
edmonton web design	<u>~</u> 320	High	CA\$27.30
web design edmonton	L~ 170	High	CA\$32.11
edmonton seo	L~ 170	Medium	CA\$24.41



- \$3/click
- 5 calls per 100 clicks
- Close 50%
- Advertising cost per closed sale: \$120

Cost Per Acquisition: CPA



- Remarketing is a way for you to show your ads to people who visited your website but didn't complete a desired action; for example, making a purchase or signing up
- It is a powerful way to stay engaged with your target audience and can radically improve return on investment for your marketing campaigns



More relevancy, more leads Remarketing increases the relevancy of your campaigns. You're targeting the right people with the right message

Wide coverage The Google Display Network reaches millions of unique internet users around the world

Message evolution With Remarketing you move from a generic message to a segmented message once prospects have visited your site and expressed interest









B	Ad	

A user visits your website but does not make a purchase or complete an action Google places a "cookie" in this user's browser to show they visited your website The user leaves your website and navigates through other websites on the Google Display Network The "cookie" triggers your ad to show on these GDN sites. This gives you another chance to advertise to this user



- Easy to spend a lot of money and get no leads
- Requires in-house expertise or agency to maintain



Marketing Automation

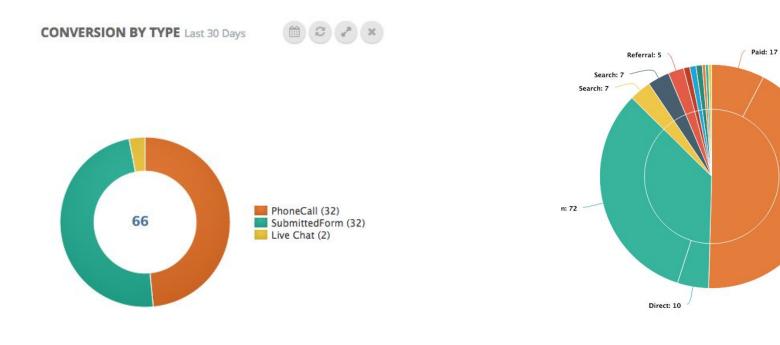
Marketing Automation





• Tracks customer touchpoints more rigorously

 Website form fills, Website visits, Phone calls, Online chat, Social media engagement, Newsletter clicks, etc.





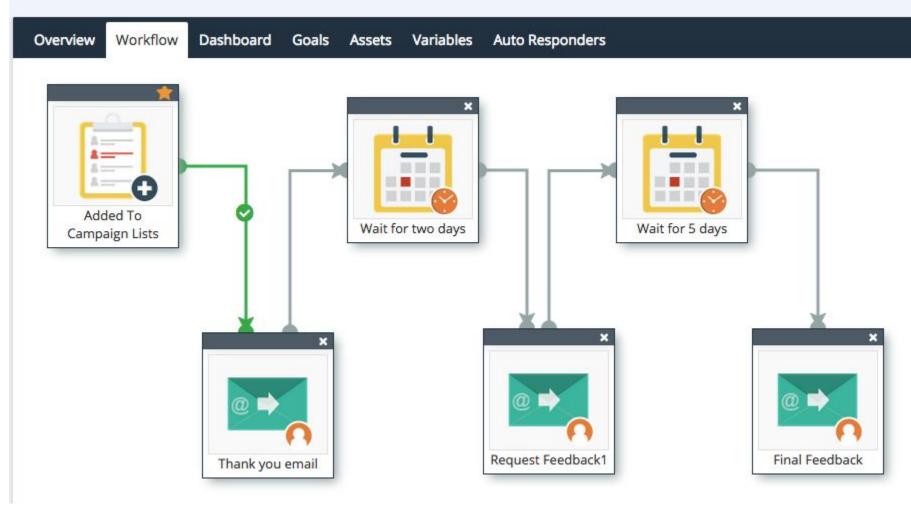
Searc

• Automates common customer workflows



Marketing Automation

☎ Customer Review and Testimonials (IN PRODUCTION)





Questions?

Full slide deck at: www.topdraw.com/presentations

- Research keywords using Google Trends or Google Keyword Tool
- Verify your website in Google Search Console
- Claim your My Business listing.

https://www.google.ca/trends/

https://www.google.ca/webmasters/

https://www.google.com/business/

